From: Dungan, Tara M
Sent: Friday, December 19, 2008 10:24 AM
To: Mace-Meador, Heather M
CC: Tondre, Kristy D
Subject: FW: CA CAP Audit
Attachments: CA DOI CAP.xls

We audited All cases thus far for December and still came out at 94.2%. I discussed each case with Joseph and on both of these cases we were way off in addressing all issues. Hopefully we'll have some more closures before the end of the month so that we can increase this score.

Tara M. Dungan, RN
Clinical Operations Manager
Appeals and Grievances
Life isn't about waiting for the storm to pass....
It's about learning to dance in the rain.

From: Dominguez, Joseph R
Sent: Friday, December 19, 2008 10:05 AM
To: Dungan, Tara M
Cc: Tondre, Kristy D
Subject: FW: CA CAP Audit

CAP audit completed for December.
35 Cases audited
2 missed
94.2%

Case #08319-0415 - no closure letter in Adhoc

From: Dungan, Tara M
Sent: Thursday, December 18, 2008 12:33 PM
To: Dominguez, Joseph R
Subject: RE: CA CAP Audit

Here is the most updated CA DOI CAP Audit spread sheet. Once again it is due tomorrow and it we miss <95%, we'll need to audit all cases. Thanks

Tara M. Dungan, RN
Clinical Operations Manager
Appeals and Grievances
Life isn't about waiting for the storm to pass....
It's about learning to dance in the rain.