

# MUTUAL of OMAHA

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MUTUAL of OMAHA INSURANCE COMPANY  
Mutual of Omaha Plaza  
Omaha, NE 68175  
402 342 7600



June 8, 2006

*VIA NEXT BUSINESS DAY DELIVERY*

Craig Dixon, Chief  
Field Claims Bureau  
State of California  
Department of Insurance  
300 Spring Street, 11<sup>th</sup> Floor  
Los Angeles, CA 90013

RE: Field Claims Examination Report  
MUTUAL OF OMAHA INSURANCE COMPANY NAIC #71412

Dear Mr. Dixon:

Thank you for the opportunity to respond to the referenced adopted examination report.

We do not believe any of the issues identified during the examination are indicative of a general business practice. As reflected in the examination report, we have implemented corrective actions with the goal of improving service to our customers. A copy of this response is included on the enclosed diskette as required by California Code of Regulations, Title 10, Chapter, 5, Subchapter 7.5, Article 2 §2695.30. Please let me know if additional information is needed.

Sincerely,



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